**PPG 12/10/23 minutes**

**Attended by Ivan (mgmt), Sue (PM), Diane, Janet, John**

Discussed patient questionnaire drafted by Janet

Reflected on question tone and purpose. Some edits made

J will type up and distro – for trial amongst PPG and staff initially, ideally prior to next meet.

Discussed website

Some changes to layout and wording to help encourage traffic to PPG pages

How to make online pathway as easy as possible

Discussed AccuRX

Incredibly easy to use. Talked about demand balance and different patient needs and communication wants.

CPCS – briefly mentioned. New service allowing us to formally refer to the community pharmacy for their contact/ consultation

Tech Hub in reginald centre – will attach poster. We will aim to have a member of staff present for some of a session or two there, to help with online access – will notify when we can do.